



# Italy, All Yours: The Perfect DMC Partner

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"It is with great pleasure that I join the Towns of Italy Group, a company renowned for its dedication to delivering exceptional services across Italy. I am thrilled to be part of such an incredible team, committed to providing our clients with unforgettable experiences, whether for group or individual travelers.

With a focus on maintaining the highest quality standards, I look forward to further enhancing the range of services we offer, ensuring that each journey is crafted with care, precision, and a deep passion for Italy. You can count on our team's expertise, professionalism, and enthusiasm to make every trip a seamless and extraordinary experience."



Cosimo Sarro, General Manager Groups & FIT Department

### **Meet Our Dedicated Team**

Behind every unforgettable experience in Italy is a team of passionate professionals.



Agnese Andreozzi
Office Manager



Fulvio Acerbi Booking Agent



Mariarita Pacillo Booking Agent



Claudia Portese Booking Agent



Chiara Arcari Booking Agent



Angelica Ruiz Pelegrin
Booking Agent



**FLORENCE** 

# Your Gateway to Italy's Finest

With over three decades of experience, we are your trusted **DMC for Italy**. At **Towns of Italy**, we pride ourselves on our extensive knowledge and unmatched expertise in crafting **unforgettable travel experiences**. Whether you are organizing group tours or individual travel packages, we are your one-stop partner for exploring the wonders of Italy.







POMPEI

## Built on a Solid Foundation

The majority of our assets are owned, ensuring consistent quality and reliability for our clients. Our extensive fleet includes vans, minibuses, Vespas, and bicycles, all at our disposal to cater to any transportation need. Additionally, we own and operate **our own** cooking schools in Rome, Florence, Milan and Palermo offering authentic Italian culinary experiences. Our portfolio also includes an exceptional property like Relais Villa Olmo, providing luxurious accommodation options. This, together with **preferential** relationships with museums and places of art and culture create a solid foundation allowing us to deliver seamless, high-quality services across Italy.













### Comprehensive **Solutions for Every Italian Journey**

We specialize in creating **comprehensive** itineraries that cover all Italian destinations, offering a wide range of services for both groups and individual travelers. We provide complete solutions that include tours, accommodation, and transportation. Whether you are planning a fully customized FIT tour, organizing leisure groups (GRP), managing sports events, or arranging opera concerts.

Our **expertise** extends to catering for student groups, designing unforgettable wedding experiences, and delivering outstanding incentives and corporate events. From single services to all-inclusive tours, and regular excursions to unique events, we offer flexibility and customization to ensure every experience is tailored and memorable. Our portfolio also features a variety of restaurants, hotels, villas and apartments, perfect for those seeking a personalized stay in Italy. Whatever your needs, we are committed to delivering the highest quality service, making every moment in Italy truly special.



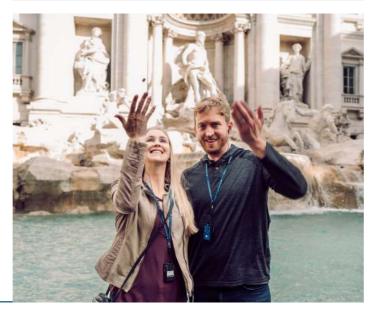












**LEISURE** 

**GROUP** 













Our profound **knowledge of Italian culture** and territory inspires us to create authentic, local experiences with truly varied focuses. Efficient and professional organization within **our locations throughout the country**, highly **trained on-site staff**, and an excellent **network of partners** and suppliers built over time allow us to provide these experiences while maintaining the highest quality standards.

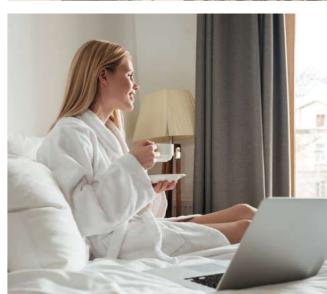






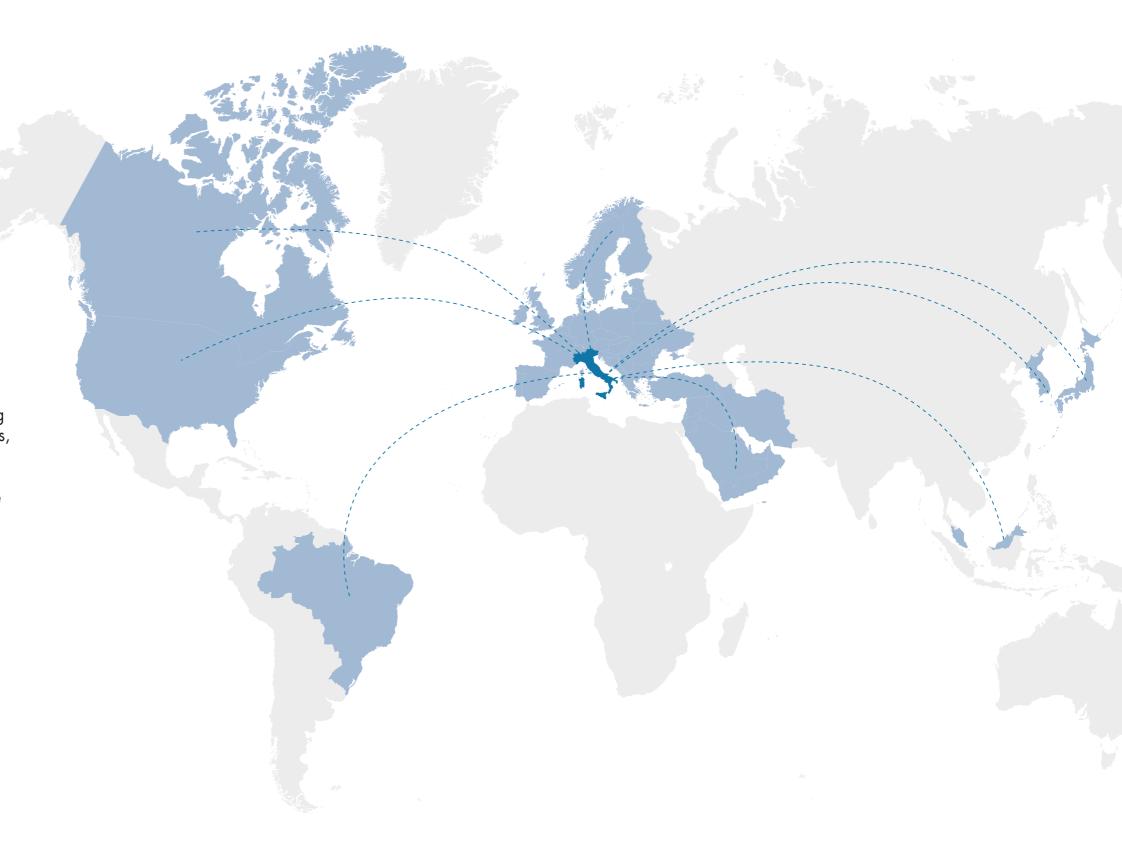






### Serving a Global Market

At Towns of Italy, our extensive market reach spans from **Asia** to the **Americas**, through the **Middle East** and **Europe**. This global presence underscores our versatility in handling travelers from a wide array of cultural, religious, and dietary backgrounds. **Our multilingual team**, including Japanese-speaking staff, is dedicated to offering **personalized service** and facilitating seamless experiences for all clients, no matter their language or cultural needs. This commitment to adaptability and inclusivity sets us apart as a truly global Destination Management Company.



# Exceptional Care: From Booking to Happy Returns

Our dedication to **guests' satisfaction** goes beyond the booking process. We ensure that our commitment extends through **every stage of the journey**, up until each traveler returns home happy and delighted. Our clients trust us to provide comprehensive support and meticulous attention to detail, guaranteeing a **seamless and enjoyable experience** from start to finish. With our focus on delivering unparalleled service, we offer the assurance that every aspect of the traveler's journey is handled with the utmost **care and professionalism**.





### **Part of TolT Group**

We are part of **Towns of Italy Group, Italy's leading experiential travel group** encompassing a diverse range of business units, from regular tours to luxury travel, Groups and FIT, Events and Food & Hospitality.

At the heart of our operations are the fundamental values of **quality**, **authenticity**, **and innovation**, which guide every aspect of our services. The group's comprehensive support structure includes **dedicated departments** in HR, Marketing, IT, and Administration, ensuring we deliver seamless and exceptional experiences to our clients.





This robust framework and more than **150 professionals** allow us to continuously enhance our offerings and maintain our position at the forefront of the Italian industry.



Saverio Castilletti President



**Luca Perfetto** CEO and Co-Founder



**Urbano Brini** Co-Founder and Chief of Luxury Travel





# **NOTE**



### **GET IN TOUCH WITH US**

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